

T.P.E ELECTRICAL SERVICES

Terms and conditions.

1.An instruction to carry out work, whether written or verbal, shall be taken as acceptance of these terms and conditions unless the work is subject of another written contract, the terms of which supersede these.

2. Definition and basis of pricing

a. an estimate is an approximate price calculated with reasonable care from available information, which may be given as a range of percentage variation. It constitutes an offer to do the work within the price range. This will be used where an exact price is not required or is impossible to give due to lack of information.

b. A quotation is an offer to do the work specified at the price quoted. Once either a quotation or an estimation is accepted by the client it is to be taken as a contract between the company and the client

c. A schedule of work . An estimate or quotation will be costed on the schedule of work prepared from information supplied by the client. This schedule is the basis of the contract and clients are advised to check the schedule carefully to ensure that it is what they require.

3. Conditions.

a.The price is based on normal working hours, monday to friday, unless otherwise stated.

b.Prices do not include any charges made by the supply authority unless otherwise stated.

c.All possible care will be taken in carrying out the work, this will mean plasterwork made good where stated to original finish and floorboards and access panels screwed back, It does not include redecoration.

4. Variations.

a.Unless otherwise stated in the estimate or quotation all variations in labour and /or material costs subsequent to the date of the estimate or quotation may be passed on to the client.

b. Variations or additional work required shall be detailed by the client as early as possible, Ideally this will enable a price variation to be prepared and accepted. Instructions for work to proceed, before such acceptance shall be required in writing and taken to mean acceptance of charges on a time and materials basis.

Should variations be necessary and the client not available, whilst work is carried out in conjunction with other tradesman, the work will be carried out in the manner we consider to best solve the problems and this will be chargeable unless this has been expressly forbidden by the client in writing.

5. Payment.

a.Unless otherwise stated in the estimate or quotation ,payment shall be due on receipt of invoice, which shall be submitted on completion of work.

b.Should the period of work be extended, monthly invoices for work alone and materials supplied or specially ordered and held submitted, Payment of these shall be due on receipt of invoice.

c.All Materials supplied shall remain the property of the company until paid in full.

6. Settlement terms.

Should an account not be settled within 14 days then a reminder will be sent with an additional accounting fee in respect of the administration cost incurred. Should it be necessary for further reminders to be sent , further charges will be incurred. These however, maybe deducted if payment is made promptly. After due notice to you the client, overdue accounts will be referred to our debt collection agency and further charges will be levied in respect of costs incurred in collecting the debt: such as production of reports, correspondence, court fees, attendance at court, phone calls , home visits, etc. Any cheque returned by our bank as unpaid, and any cash tendered to be counterfeit will result in the original account being restored to the original sum with further charges added in respect of bank charges and administration cost together with interest on the principal sum.

7. Inability to pay

If, for any reason ,you are unable to settle your account as specified, we ask you to discuss the matter as soon as possible with the accounts department or manager .Please note that instalments or part-payments of any account may only be sanctioned with the express permission of the manager or partner.

8. Time and completion.

The company shall endeavour to carry out the work in accordance with the dates specified on the estimate or quotation, or if no dates are specified, within a reasonable period of time. However, the company cannot be held responsible for any losses, damage or increase in the cost due to delays beyond the control of the company

9. Guarantee.

We undertake to carry out the work to a standard at least in accordance with such relevant regulations that are in force at the time.

The completed work will carry a ten year guarantee against faulty workmanship or installation materials. Electronic devices, luminaries and appliances are excluded from this warranty but will be covered by the manufacturer's warranty, a minimum of one year.

We shall not be liable for damage from external sources affecting the installation or any form of misuse. We shall not be responsible for any losses incurred by the client using equipment before the handover on completion of work. This implementation of this guarantee shall only be carried out by the company staff or persons instructed by the company. No responsibility is accepted for repairs or alterations effected by anybody else.